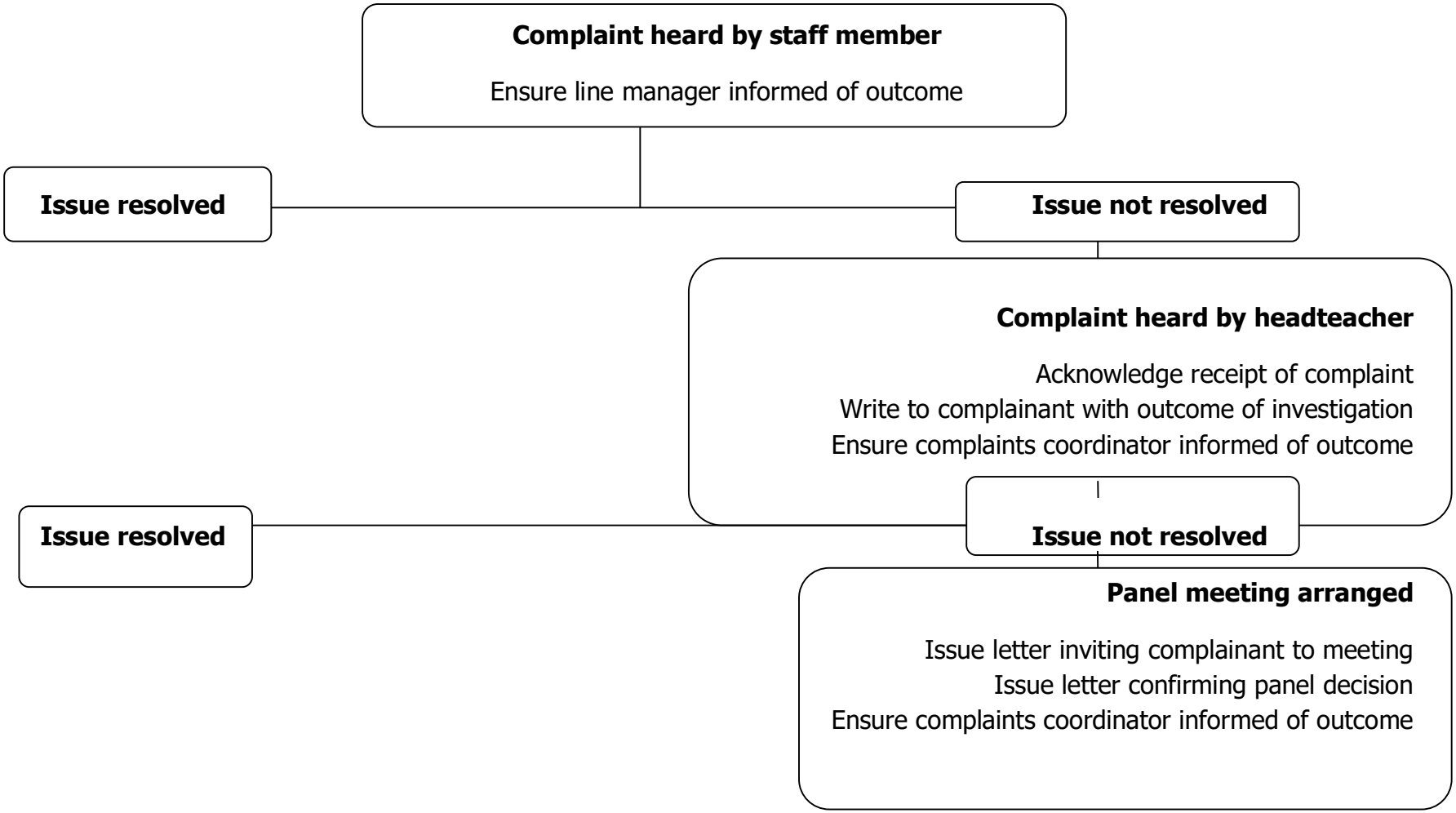
SCHOOL COMPLAINTS PROCEDURE

FLOWCHART: Summary of Dealing with Complaints